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| Remove packed carton from shipped load |
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| **Document Update** | **Updated By** | **Date** |
| Created By | Sindhooja Seshadri | 13/4/2015 |
| Reviewed By | Sabita Prasad/Manohar Pillareddy | 13/4/2015 |

**Task name:** REMOVE PACKED CARTON FROM SHIPPED LOAD

***Task Name***

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***Frequency & Severity***

*High, medium or low*

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***Description***

*Describe the background of the issue and any possible effects*

*Include the normal method of this issue being identified or reported to the team*

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***Mitigation Approach***

*Describe steps required for this solution.*

*Note any software tools, systems accessed, or business contacts required for solution*

**Severity:** Medium

**Description:** Operations needs to remove carton from shipped load.

**Identified:**

1. A system generated alert email will report the issue with business process ID, data file name and location of file. The mail will get trigger from sender “#Distributions@carters.com”. The sample system generated alert email attached here for reference.



**Mitigation approach:**

**Step 1 :** Check the stat\_code for the loads(Load is in which status)

* select stat\_code,load\_nbr from outbd\_load where load\_nbr in(‘#’);

**Step 2:** Check any pkt\_ctrl\_nbr is associated with this load\_nbrs(i.e pkt\_tkts are in printed status

* select phi.pkt\_ctrl\_nbr,phi.stat\_code,ph.plan\_load\_nbr,ph.plan\_shpmt\_nbr,

ph.plan\_bol, ph.plan\_master\_bol,count(\*)

from pkt\_hdr ph,

pkt\_hdr\_intrnl phi

where ph.pkt\_ctrl\_nbr in (select distinct ch.pkt\_ctrl\_nbr

from carton\_hdr ch

where load\_nbr in ('#','#')

and ((stat\_code < '90') or

(stat\_code = '99')))

and ph.plan\_load\_nbr in ('#','#')

and phi.pkt\_ctrl\_nbr = ph.pkt\_ctrl\_nbr

group by phi.pkt\_ctrl\_nbr,phi.stat\_code,ph.plan\_load\_nbr,ph.plan\_shpmt\_nbr,ph.plan\_bol, ph.plan\_master\_bol;

**Step 3:** Check for the carton associated with that load\_nbr

Select load\_nbr,stat\_code,carton\_nbr,shpmt\_nbr,bol,master\_bol,user\_id,mod\_date\_timefrom  carton\_hdr ch

where load\_nbr in ('#','#') and stat\_code < '90';

**Step 4:** Check in the carton hdr table(i.e in packed status)

select \* from carton\_hdr where carton\_nbr in('#','#');

**Resolution:-**

We need update the load numbers as null in carton\_hdr and pkt\_hdr.

**Below is the CCF:**

set echo on;

set heading off;

column date\_column new\_value filestamp

select to\_char(sysdate,'YYYYMMDDHH24MISS') date\_column from dual;

spool C:\ChangeControl\HDT150406\_530\_33\_&1..log

insert into setccf values ('CCF30814');

--HDT 150406-530

--CCF 30814 - PILLAREM - Remove Packed Cartons from Load# # and 3300086467

select \*

from &1..outbd\_load

where load\_nbr in ('#','#');

select load\_nbr,stat\_code, count(\*)

from &1..carton\_hdr

where load\_nbr in ('#','#')

and ((stat\_code < '90') or

(stat\_code = '99'))

group by load\_nbr,stat\_code;

select phi.pkt\_ctrl\_nbr,phi.stat\_code,ph.plan\_load\_nbr,ph.plan\_shpmt\_nbr,

ph.plan\_bol, ph.plan\_master\_bol,count(\*)

from &1..pkt\_hdr ph,

&1..pkt\_hdr\_intrnl phi

where ph.pkt\_ctrl\_nbr in (select distinct ch.pkt\_ctrl\_nbr

from &1..carton\_hdr ch

where load\_nbr in ('#','#')

and ((stat\_code < '90') or

(stat\_code = '99')))

and ph.plan\_load\_nbr = '#'

and phi.pkt\_ctrl\_nbr = ph.pkt\_ctrl\_nbr

group by phi.pkt\_ctrl\_nbr,phi.stat\_code,ph.plan\_load\_nbr,ph.plan\_shpmt\_nbr,

ph.plan\_bol, ph.plan\_master\_bol;

update &1..carton\_hdr

set load\_nbr = null,

shpmt\_nbr = null,

bol = null,

master\_bol = null,

user\_id = 'PILLAREM',

mod\_date\_time = sysdate

where load\_nbr in ('#','#')

and ((stat\_code < '40')

or (stat\_code = '99'));

update &1..pkt\_hdr ph2

set ph2.plan\_load\_nbr = null,

ph2.plan\_bol = null,

ph2.plan\_master\_bol = null,

ph2.plan\_shpmt\_nbr = null,

ph2.user\_id = 'PILLAREM',

ph2.mod\_date\_time = sysdate

where ph2.pkt\_ctrl\_nbr in ('#','#');

insert into unsetccf values ('CCF30814');

show errors;

--spool off;

set echo off;

set heading on;